Our world is changing. Customer needs and expectations are evolving. The environment is more demanding today than in the past. Customers and prospects expect you to understand them, know them and keep up with their lightning-fast pace. To win in this demanding new environment you need a data transformation.
Customers and prospects expect you to provide value and keep up with their needs, preferences, and expectations. By utilizing data to deliver personalized, superior experiences, you will build more trusting and personal relationships.
Best Practices for Modern Data Management

Increase Speed to Market

Increase Productivity

Deliver on Your Brand Promise
Increase Speed To Market

Data Velocity

Many organizations struggle with poor quality of data and the amount of time it takes to ingest data. This leads to poorly produced, inaccurate snapshots of what is happening in the marketplace. If customers and prospects expect you to know them and also expect you to act with lightning-speed, you will need to be able to access clean, quality data in near-real-time.

Marketing automation platforms, for instance, move at an incredibly rapid pace, allowing you to get real-time results on A/B split testing or access analytics instantly. This technology revolutionized the ability for marketers to gain insights quickly and improve ROI.

Conventional marketing tools, combined with conventional ways to ingest accurate data, impede the ability to work in real-time. This also decreases the value of your sales and marketing programs.
Increase Productivity

Organizations that depend on the reliability of their data are constantly seeking out new ways to eliminate human error. Often times, errors occur when employees are fatigued, not paying close attention, or accidently input the wrong figures or information.

No matter what industry, data entry errors can cost organizations valuable time and resources rectifying mistakes with varying degrees of severity.

Having the ability to automatically ingest quality data increases productivity while reducing errors. Companies can easily access and analyze quality and accurate information in near-real-time, leading to further workplace innovation and market growth.
Deliver on Your Brand Promise

The foundation of your branding efforts relies on getting the contact data right.

A single typo can throw you off balance from the start. If you’re addressing Mary as Gary, Mary tunes out; you’re no longer speaking to her. Similarly, if you mail to the wrong address, then your prospect never gets introduced to your brand. Before you can move on to other levels of customization, you must get this one right.

Personalize Customer Experience

Personalize every aspect of the engagement - product, pricing, and message in real time.

Proactive Customer Care

Anticipate your customers’ needs, and provide timely solutions address them.

Increase Quality Leads

License or purchase quality data to build the top of your sales and marketing funnel.

Lifetime Value Management

Manage customers’ lifecycles on an individual basis. Apply behavioral and predicted patterns throughout their journey.
Today, it is important for companies to realize how critical it is for companies to not only acquire quality data, but to ingest it in near-real-time. Increasing your data velocity can increase efficiencies, reduce errors and allow companies to deliver on their brand promises.

For more information on how to modernize your data management, contact a relationship manager at MCH Strategic Data at info@mchdata.com or call 800-776-6373.